

# PAYMENT INFORMATION & HELPFUL HINTS



## GENERAL INFORMATION

### TRANSACTION FEES

For each credit card transaction there is a processing fee charged by our platform's 3rd party credit card processor. This is listed as a convenience fee. **Any charge under \$50 will have a \$2.50 charge and any charge over \$50 will be charged 3.75%.**

## FEE PER SWIPE, NOT PER LUNCH

A convenience fee is charged each time you run your card not per lunch, so if you **purchase** all the lunches that you would like **for the 3 week menu cycle instead of purchasing them weekly**, You will only be charged this fee once per menu cycle.

### AVOIDING MULTIPLE FEES

## TRANSFERRING FUNDS

### ORDERING FOR MULTIPLE STUDENTS

Funds can be uploaded to one of your children's accounts and transfer from child to child. You can **transfer funds between student accounts by clicking the "transfer money between student's button"** at the top of the meal payment section of your account. This will allow you **to only pay one transaction fee instead of multiple ones when you have more than one child ordering lunches.**

## HELP & FEEDBACK

If you ever need any **assistance** or have any **feedback** for us, please reach out. We are always happy to help and ready to listen! Thank you for letting us be a part of your child's school day!

### CONTACT US

Email us at **Support@CousinsMike12.com** or  
Submit a contact form on our Website: **CousinsMike12.com**