

Welcome to the Cousins Mike School Lunch Program!

Thank you for choosing Cousins Mike! We are proud to be a truly independent, locally owned family business providing fresh, chef-prepared meals to your student throughout the school year.

Unlike large corporate food vendors, Cousins Mike is a family owned chef company where every meal is thoughtfully created and prepared with care. We partner with local and family owned purveyors whenever possible, allowing us to stay connected to the food we serve and the community we call home.

When you choose Cousins Mike, you are choosing a local team that values quality, relationships, and serving students the same way we would serve our own families.

We are honored to be part of your student's school day!

How to Order

Ordering lunch is quick and easy!

1. Visit our online ordering portal:
<https://www.cousinsmike12.com/schoollunchprogram>
2. Select your child's school.
3. Choose your student's lunches and/or snack package.
4. Complete your secure online checkout.
5. Check your email. You will receive **two confirmation emails** once your order has been successfully submitted:
 - **Order Confirmation** – Confirms that we have received your lunch order.
 - **Payment Receipt** – Confirms that your payment was successfully processed.
 - **If you do not receive both emails, your order has not been fully submitted.** Please log back into your account to verify your order or contact us at support@cousinsmike12.com for assistance.

Ordering Deadline

Orders must be placed by **Friday at 12:00 AM (Midnight)** for the following week's lunches.

Please review your order carefully before the deadline, as changes cannot be made once ordering closes.

Lunch Program Pricing

Individual Lunches

- \$7.50 per meal

Snack Program

- \$20.00 per student, per week
- Snack packs are delivered alongside your child's lunch.

Taxes and transaction fees may apply.

Save with Package Discounts

Families who order complete lunch and snack packages can save!

Weekly Package – 10% Savings

- Includes lunches and snacks for the entire week.

Monthly Package – 12% Savings

- Includes lunches and snacks for an entire month.

Ordering a Discounted Package

- When purchasing a **Weekly Package** or **Monthly Package**, your student's lunches will automatically default to the **first lunch option** offered each day.
- If you would like your student to receive the **second lunch option** on any day, simply list the requested date(s) in the **Notes** section located at the bottom of the package ordering page.

- **Please do not select individual lunches for dates already covered by your package.** Doing so will result in both the package and the individually selected lunches being added to your cart, and you will be charged for both.
-

Allergy-Friendly Kitchen

Your child's safety is important to us.

Our commercial kitchen is proudly:

- **Nut Free**
- **Sesame Free**

While we work hard to accommodate dietary needs in our lunch selections, menu items **cannot be modified, substituted, or customized** due to our kitchen operations and food preparation process.

We appreciate your understanding as these policies help us maintain food safety and preparation efficiency.

Birthday & Classroom Celebrations

Celebrate your student's special day with Cousins Mike!

We offer:

- Birthday Treat Packages
- Classroom Celebration Packages
- Custom Cakes and Desserts

These items are delivered alongside your student's lunch, making celebrations simple and convenient, and can be ordered on your school's section of our website.

Ordering is Now Open!

[Order Here](#)[September Menu](#)[October Menu](#)[Order Birthday Treats Here](#)

Ordering Policies

To ensure accurate preparation and delivery, changes to your order cannot be made after our weekly ordering deadline.

Before Friday at 12:00 AM (Midnight), you may:

- Add lunches on our website
- Update order by emailing support@cousinsmike12.com

After the Ordering Deadline

Once ordering closes:

- Orders cannot be changed, canceled, or adjusted.
- Meals will be prepared and delivered as ordered.

Because we begin purchasing fresh ingredients and preparing meals immediately after the ordering deadline, we are unable to accommodate changes after that time.



Credits & Weather Closures

If school closes due to snow or other weather-related events, families will receive a credit equal to **50% of the missed lunch value**.

Credit Information

- Credits are emailed within **5–7 business days**.
- Credits are issued as a **Cousins Mike Gift Card**.
- Gift cards are valid for **one (1) month** from the date they are issued.
- Unused gift card credits expire after one month and cannot be reissued.

View Your Previous Orders

Creating an account on our website makes managing your lunch orders quick and convenient.

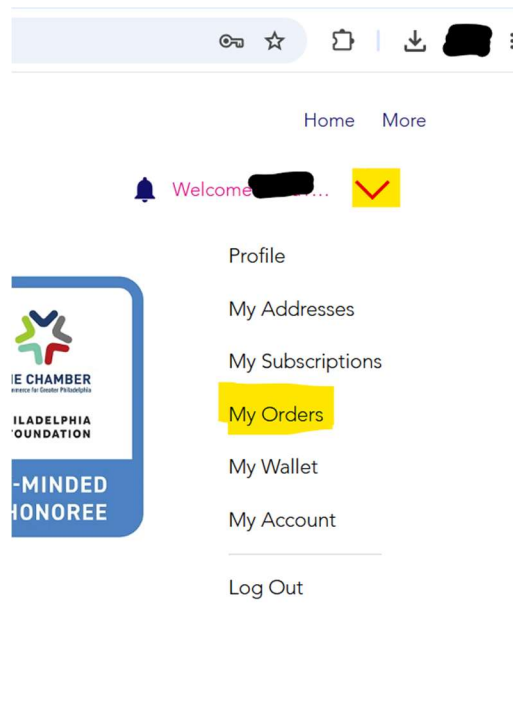
With your account, you can:

- View your previous orders.
- Confirm your student's lunch selections.
- Keep track of your purchases.
- Easily reference past orders whenever you need them.

How to View Your Orders

1. Log in to your account at:
<https://www.cousinsmike12.com/schoollunchprogram>
2. Click the **down arrow** in the **top-right corner** of the page next to your username.
3. From the drop-down menu, select **My Orders**.
4. Click on any order to view your student's lunch selections and order details.

 See the example below for where to find the "My Orders" option in your account menu.



Important Program Policies

To help our lunch program run smoothly for all families, please keep the following in mind:

- All sales are final.
- Menu items cannot be modified, substituted, or customized.
- Orders must be placed or updated before the weekly ordering deadline.
- After the deadline orders cannot be changed, canceled, or adjusted.

Contact Us

We're here to help!

If you have questions about ordering, your account, your student's meals, or anything else related to the lunch program, please don't hesitate to reach out.

Email: support@cousinsmike12.com

Our team is happy to assist you and will respond within 24 hours or the next scheduled business day. We routinely monitor emails and are available Monday – Friday, 7:30 am – 4:30 pm.

Thank You!

Thank you for trusting **Cousins Mike** to feed your family!

We appreciate the opportunity to serve you and your school community! We are committed to providing delicious, nutritious meals and exceptional service throughout the school year.

We look forward to wonderful **2026–2027 school year!** 